

Privacy Notice – Students and Apprentices - How we use your personal data

Under data protection law, individuals have a right to be informed about how we use any personal data we hold about them. We comply with this right by providing ‘privacy notices’ (sometimes called ‘fair processing notices’) to individuals where we are processing their personal data. This privacy notice explains how we collect, store and use personal data about all our students and apprentices including student and apprentice applicants and past students.

We, Bradford College and the Bradford College Group, are the ‘data controller’ for the purposes of data protection law.

The personal data we hold

Personal data and where appropriate Special Categories of Data that we may collect, use, store and share (when appropriate) about you includes, but is not restricted to:

- **Contact details** such as first name, middle names, surname, address, personal and work email addresses, personal and work telephone numbers
- **Financial details** e.g. student Loan, bursary, funding agreement, bank details, salary details, tax/national insurance details, pension details, debts/overdue charges, credit/debit card details and purchase history
- **Other details relating to your financial situation** e.g. Student Loan, Bursary, Free School Meals, Travel Assistance, benefits information, employment status and household situation
- **Lifestyle information** such as dietary preferences, hobbies, other likes/dislikes/preferences etc.
- **Location** e.g. physical or electronic information which identifies your location
- **Online/Unique identifiers** such as student ID codes, Unique Learner Number, online/website details e.g. usernames, passwords, session IDs, geo locations, device/pps ID, IP addresses, cookies, RFI tags.
- **Special Categories of Data** which may include information about racial and ethnic origin, religion, politics, trade union membership, genetic and biometric data (e.g. fingerprints used for ID purposes), health, mental health, physiological and disability information, sex life and sexual orientation, behavioural characteristics, social identity, cultural background, facial Images, philosophical beliefs and economic data
- **Personal non-contact details** e.g. date of birth, age, gender, photographs, video imaging, passport details, visa details, driving licence details
- **Course information and exam timetable information** e.g. details of the courses you are or have been enrolled on and exam information
- **Student work** e.g. paper and electronic based worksheets, books, assessments and exam papers
- **Behaviour and attendance information**

- **Learning Support Information**
- **References** e.g. School/College/University and Character References and Employment Details
- **Parent/Legal Guardian/Next of Kin/Emergency Contact details** (the details we hold will depend on whether the student is under the age of 18).
- **Main school details** if you attend the college as part of an off school site provision
- **Social Worker details and other agency professionals linked to your care**
- **Academic information** exam results/qualifications/academic achievement/mandatory and voluntary professional body memberships/accreditations/certifications/training records/ Individualised Learner Record (ILR) data
- **Complaints/Grievances details** such as Student, staff, public and other complaints to which you are a named party or involved in the investigation process
- **Health and Safety information** such as accident records, risk assessments, occupational health records, personal protective equipment records, industrial disease monitoring, insurance and legal claims, disability and access requirements
- **Criminal and Conviction Information** such as Disclosure Barring Service (DBS) checks, safeguarding risk assessments in relation to disclosures provided to us (see below) and other notifications (certain courses and placements require DBS checks to be carried out).

Collecting this information

Whilst the majority of information you provide to us is mandatory or necessary to enable us to provide services to you or conduct our core activities as an education provider, some of it is provided to us on a voluntary basis. In order to comply with data protection legislation, we will inform you whether you are required to provide information to us or if you have a choice in this.

We collect Student and Apprentice personal data in a variety of different ways for example paper and electronic forms via our website and student portal, by email and verbally.

We also collect your personal information from different sources for example when you make enquiries with us; when you provide your details for marketing purposes; when you register for events such as open days and when you register as a student with us or provide us with any other information during your course or apprenticeship. Your personal information may also be provided to us by various third party sources which may include your legal guardian, current or former school, college or university, past, apprenticeship and course providers, current and future employers and placement providers, UCAS, student loan companies, Connexions and other careers services and other institutions involved in joint programmes and sometimes we purchase personal data contact lists from data companies.

Your information may be shared with us by the Police, Social Care, Health, Youth Offending Team and sometimes voluntary agencies where there is a safeguarding concern or in relation to Public Protection.

We will ask to see your identification data to ensure we have your correct details and can verify your identity before accepting you on a course and where required we may ask to see your ID documents at various points during your study with us where your student ID is not sufficient. We may take copies for proof / auditing purposes where necessary.

- Collecting this data enables us to comply with our various legal and contractual obligations and conduct our core education provider and business activities for example:
 - Administration in connection with courses, education and training services we provide you with and facilitate student learner agreements and course progression, participation and completion
 - To enable us to work in partnership and share necessary information with professional advisers, employers, partner agencies, voluntary initiatives and programme representatives such as attendance details and progress updates
 - To enable us to work with Connexions and other careers services
 - To enable us to speak to parent/carers/legal guardians and next of kin as necessary
 - To enable us to collect and make payments in relation to courses, education and training services, expenses, provision of goods and library and ID card fines etc.
 - To enable us to record your destination upon leaving the college e.g. continuing education elsewhere or employment
 - To enable us to deal with student finance administration, funding agreements, financial assistance and bursary applications, student accommodation
 - To help us identify vulnerable learners and learners who may benefit from additional support.
 - To enable us at the request of the student to confirm student details to third parties such as course details, enrolments dates, eligibility to benefits and financial status e.g. Council Tax reduction for full time students or NUS membership etc.
 - To enable us to provide mandatory training and voluntary training where necessary
 - To perform checks in connection with enrolment onto courses and training which may include obtaining references, details about prior professional qualifications and academic checks, DBS checks, Criminal offence and conviction data from Police, Visas, Right to Work in the UK (for Apprentices), Driver Checks
 - To enable us to distinguish between home and overseas students by origin, to obtain the numbers of students who live in particular EC countries and elsewhere abroad and to calculate participation rates and to monitor cross border data flow
 - To enable us to fulfil our obligations in relation to the provision of Special Education Needs support for example, participating in Educational Health Care Plans and meetings, providing additional Learner Support and carrying out risk assessments in connection with any needs under the Equality Act 2010.
 - To provide access to Bradford College and Bradford College Group Systems
 - To provide a safe and secure place of study and workplace through provision of Health and

Safety, Safeguarding services and additional learning support

- To enable us to carry out safeguarding risk assessments for applicants and current students
- To take photographs for the purpose of providing a Student ID card
- To record entry and exit to our buildings/campuses
- To use CCTV recording and photographic images for safety and security purposes
- To assist in the detection, investigation and prevention of crime
- To comply with our Data Subject Access Request and Individuals' Rights obligations under the GDPR
- To produce exam and achievement certificates, exam timetables and registration and administration of exams, academic qualifications, awards and accreditations
- In connection with student and/or employee complaints, disputes, grievance, disciplinary and malpractice investigations.
- To provide details of eligible students to the Student Union in accordance with the College Code of Practice relating to the Student Union
- In connection with Alumni Membership and fundraising initiatives
- To assist with outreach and widening participation initiatives
- Statistical and research purposes to;
 - monitor Equality and Diversity
 - inform the development of student and apprentice recruitment and retention policies
 - collate data collection/statistical returns to the other funding bodies
 - validating/awarding bodies and partnership agreements
- To enable us to share personal data where required with the ESFA and other services run by the ESFA, DfE and partner organisations - see Data Sharing below, (where the law allows it or they have a legal obligation to do so) will be used for the purposes of:
 - Administration for example to enable the Learning Records Service (LRS) to issue you with a Unique Learner Number (ULN)
 - Submission of individualised learner records (ILRs). The data collected is used to calculate funding due to FE providers, for performance monitoring, future planning and to ensure that public money is being spent in-line with government targets.
 - Provision of career and other guidance
 - Statistical and research purposes, relating to education, training, employment and well-being prevention or detection of crime

Our lawful basis for using this data

We only collect and use personal information about you when the law allows us to. Most commonly, we use it where we need to:

- Comply with a legal obligation
- Comply with a contractual obligation

- Carry out a task in the public interest
- Less commonly, we may also use personal information about you where;
 - You have given us consent to use it in a certain way
 - We need to protect your vital interests (or someone else's interests)
 - We have legitimate interests in processing the data

The purpose of processing this data is to enable Bradford College and the Bradford College Group to:

- Establish and maintain effective governance
- Meet statutory obligations
- Facilitate a safe environment and as part of our safeguarding obligations
- Undertake equalities monitoring
- Ensure that appropriate access arrangements can be provided for those who require them

The majority of the processing we carry out in relation to Bradford College and Bradford College Group is necessary to comply with various legal and contractual requirements such as:-

Employment

- HMRC Income Tax and National Insurance Requirements (www.gov.uk)
- Public Liability Insurance

Health and Safety

- Health and Safety at Work etc. Act 1974 (and associated regulations and codes of practice)
- Equality Act 2010

Safeguarding/Education

- Prevent Duty
- Section 175 of the Education Act 2002
- Further and Higher Education Act 1992
- Higher Education and Research Act 2017
- 'Keeping children safe in education Statutory guidance for schools and colleges' Guidance (www.gov.uk) and adult safeguarding guidance

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent, and explain how you go about withdrawing consent if you wish to do so.

Some of the reasons listed above for collecting and using personal information about you overlap, and there may be several grounds which justify our use of your data.

Where we ask you for information for which we do not have a contractual or legal basis for processing, we will either tell you the legitimate basis for processing or obtain your consent.

How we store this data

We are required to retain some information in accordance with statutory retention guidelines, for example, Health and Safety records and financial records. Personal data is stored and retained in accordance with our Information Records Management Policy and Retention Schedules.

We maintain files to store personal information about our students and apprentices. The information contained in these files is kept secure and is only used for purposes directly relevant to your work with Bradford College and the Bradford College Group.

When your course or apprenticeship has ended, we will retain and dispose of your personal information in accordance with our Information Records Management Policy and Retention Schedules.

Please note: Students are required to regularly delete unnecessary emails from their Inbox(es), Sent Items and Deleted Items Folder and college network drive folders. Documents containing personal data should be disposed of securely, there are confidential waste bins available for this purpose.

Your duty to inform us of changes

It is important that the personal information we hold about you is accurate and current. Please keep us informed if your personal information changes whilst you are studying with us or are on an apprenticeship or work placement organised by us.

Use of Text, College and Personal Email Addresses

To enable us to comply with our data protection responsibilities, our main form of communication for Bradford College students will be through their Bradford College or Bradford College Group issued email address or student portal, this may also apply to some Apprentices registered through CTS/Training for Bradford. This is to ensure that we can effectively manage the security of those communications and ensure that storage is in line with our retention schedule.

Personal emails and text messages via individual or targeted group messages will be used for general information messages and other specific purposes where we have a legitimate basis for doing so (refer to Data Protection (GDPR) Policy), e.g. marketing and course progression, exams information, course enrolment and chasing outstanding debts or overdue payments from students who are no longer registered at the college, wherever possible, using the Bradford College Central Text Systems.

Otherwise, the use of personal email addresses and mobile numbers will only be used where;

- There are attendance or progress issues and the student or apprentice is unlikely to access their Bradford College or Bradford College Group issued email account; or
- During the application process before they are issued with an email account; or
- When a student or apprentice has left the college and no longer has access to the email account;

- Where a Student or Apprentice has not been issued with a college email account during their apprenticeship or course;
- There is an emergency and failure to do so could be a health and/or safety issue.

It is therefore extremely important that students and apprentices log into their college email accounts and student portal regularly so that they do not miss any important information about their course or apprenticeship. Students are strongly advised to delete emails from their email Inbox(es), Sent Items and Deleted Items regularly and not to use the email account auto forward feature to forward emails to your own personal email should not be used.

UCAS applications – Student personal email addresses should be used when registering with UCAS as your Bradford College or Bradford College Group issued email account will be deactivated when you leave college and you may not receive important UCAS notifications.

Social Media

Students and Apprentices should take care when posting personal information on Bradford College and Bradford College Group Social Media platforms such as twitter and Facebook as posts can be shared publicly and we may have no control over your personal data.

Use of your personal information for marketing purposes

Where you have given us consent to do so, we may send you marketing information to your personal email and/or college email account or text promoting events, campaigns, charitable causes or services that may be of interest to you. You can "opt out" of receiving these texts and/or e-mails at any time by clicking on the "Unsubscribe" link at the bottom of any such communication, or by contacting the HE Student Registrar Services or FE Student Registry.

Data sharing

We do not share information about you with any third party without your consent unless the law and our policies allow us to do so.

To enable us to comply with our legal and contractual obligations, we may at times need to share some of your personal information (and in some instances special categories of data) within and outside the organisation as follows:

- Parent/Carer/Legal Guardian or other family member or associate or representative students and apprentices choose to nominate as a contact or emergency contact. If you are under 18 we will share details of your education with those who have parental responsibility for you *unless you notify us of a valid reason why we should not do this or we have been advised by our Safeguarding Team, Social Services or other official agency of a reason not to do so*; the details will include behaviour, attendance, academic progress, learner support, wellbeing and other details required

to keep you safe whilst you attend college. Please note:- We will not discuss the application process with anyone other than the prospective student or apprentice unless you have given us consent to do so or, you are below the legal school leaving age or they are of an age that requires parental consent. This means that without consent we cannot discuss the application status, offers, interview details etc. with Parents/Carers/Legal Guardians or other family members or associates or representatives unless the student or apprentice applicant has requested this during the application process or the prospective student or apprentice is of legal school age and there is a data sharing agreement in place with the local authority or other agency or body.

- Local and Combined Authorities/Social Care Teams/Virtual Schools
- Local Safeguarding Boards, Local Authority Designated Officer, Police, Social Care, Health, Youth Offending Team and sometimes voluntary agencies for child protection and safeguarding purposes or in relation to Public Protection
- Police and Enforcement Agencies – to assist in the detection, investigation and prevention of crime this includes the Courts and Coroner Service, please note that we will provide where requested student names, addresses, contact details, next of kin or parent/carer/legal Guardian details and confirmation of attendance as part of routine police enquiries or as part of our onsite college Police liaison agreement. Any details other than these will only be provided on receipt of a signed Police/Enforcing Body Disclosure Request unless the urgency of the incident requires immediate disclosure
- Professional advisers, partner and support agency representatives e.g. Stronger Families Programme, Connexions and other career services, social workers and medical professionals, voluntary and charitable organisations and in connection with other programmes and initiatives
- Trade, employers, education institutions and professional organisations in connection with reference requests and sharing of information in relation to courses funded by employers, placements, work experience, career opportunities and outreach and widening participation initiatives
- To enable us to move you to another education provider in the event of a change of Contracted or Sub-Contracted education provider.
- Within the organisation to help us provide support to vulnerable learners and those who may benefit from additional support
- Within the organisation where necessary to enable us to meet statutory requirements and funding requirements
- UCAS
- Sharing of exam timetables and other relevant information internally and with students and others at the student's request
- Emergency services in the event of an emergency
- Health and Safety Executive – to report accident information/investigation purposes
- Main school/Pupil Referral Unit - we will share details regarding attendance and behaviour if you attend the college as part of an off school site provision

- Trade Unions/Governors/validating and examining bodies, insurers/legal representatives, professional bodies - details may be shared in connection with student and/or employee complaints, disputes, grievance, disciplinary and malpractice investigations
- Educators, examining bodies, other validating and awarding bodies in connection with registration, administration and moderation in relation to examination and awarding qualifications, awards and accreditations
- As an examination centre we must provide candidate personal data (name, date of birth, gender) to the awarding bodies for the purpose of examining and awarding qualifications, and that such personal data, together with the examination results and outcomes of any reviews of marking, reviews of moderation and appeals may be shared within Bradford College and the Bradford College Group.
- External Education/Training and Travel Providers for booking and administration purposes
- Student Union for the purposes of administering Student Union Membership and access to Student Union services
- Suppliers and 3rd party data processors to enable them to provide the service we have contracted them for e.g. Your Business voice and college systems/Card and online payment system/ student portals/Microsoft Outlook/365 for payments/login details/course resources and file storage
- Third parties at your request for confirming your student status, course details and other details as required e.g. financial status e.g. Bradford Council Tax Reduction Scheme
- Disclosure and Barring Service – to obtain a DBS check to check for criminal convictions and offences (certain courses and placements require DBS checks to be carried out before we can place you with certain employers for apprenticeships or placements – where this applies, we will ask you to read a separate Privacy Policy)
- In connection with DSAR requests (Data Subject or Authorised Representative) e.g. information which may be contained within emails, documents, systems, paper and electronic records/filing systems and other forms of media, this may include email address(es), contact details and also the disclosure of information of which you were the author or to which you have contributed. This includes deleted and archived personal information which is still accessible.
- Information Commissioner’s Office (ICO) (complaints/breaches investigations)
- Internal and External Auditors (e.g. Financial Accountants/HMI Inspectors)
- Education, Government departments and agencies for audits, reviews, to comply with legal, funding and data collection requirements e.g. research/analysis/statistics/equality & diversity, benchmarking purposes e.g.
 - Office for National Statistics (www.ons.gov.uk)
 - Office for Students (OfS) (www.officeforstudents.org.uk)
 - Higher Education Statistics Agency www.hesa.ac.uk
 - Department for Work and Pensions www.gov.uk/dwp
 - Education Skills and Funding Agency (ESFA) including the English European Social Fund (ESF), the ESFA share this information with the following organisations:
 - Office for Standards in Education (Ofsted) www.gov.uk/ofsted
 - Institute for Apprenticeships www.instituteforapprenticeships.org

- Learning Records Services (LRS) www.gov.uk/lrs-organisation-portal
- Individual Learner Records (ILR) www.gov.uk/individualised-learner-record-ilr
- National Careers Services www.gov.uk/career-skills-and-training
- Other educational institutions and organisations performing research and statistical work on behalf of the Department for Education, or partners of those organisations
- The EFSA, ESF and other key service departments may wish to contact you directly about courses or learning opportunities and for survey and research purposes. We will ask you to confirm your acceptance to this during the enrolment process, *you can withdraw your consent at any time through the HE Student Registrar Services or FE Student Registry*. Further information is available through www.gov.uk/government/publications/esfa-privacy-notice.

Third Party Processors and transferring data internationally

Where we use Third Party Processors or transfer personal data to a country or territory outside the European Economic Area, we will do so in accordance with data protection law.

Disclosure and Barring Service (DBS) Checks

For certain courses and placements, we will require a Disclosure and Barring Service (DBS) or similar check for non-UK students and apprentices to be carried out, this check helps employers make safer recruitment decisions and prevent unsuitable people from working with vulnerable groups, including children. We will let you know if this applies to your course or placement. As part of the DBS check application process, as required by the DBS, we will provide you with a separate Standard/Enhanced Check Privacy Policy for Applicants and ask you to confirm you understand how the DBS will process your personal data and the options available to you when submitting an application. Further information is available at www.gov.uk/db.

Your rights

Under the General Data Protection Regulation, you have various rights in relation to your personal information:

- The right to be informed
- The right of access
- The right to rectification
- The right to erasure
- The right to restrict processing
- The right to data portability
- The right to object
- Rights in relation to automated decision making and profiling

Please note, exemptions may apply when making a request to exercise your rights, for example where we have to retain or process information for legal purposes. For more information visit www.ico.org.uk/your-data-matters.

Your other rights regarding your data

Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe. You have the right to:

- In certain circumstances, have inaccurate personal data corrected, deleted or destroyed, or restrict processing. *For routine requests for change information you have provided us with in connection with your course such as name, address, contacts details and emergency contact details, please contact the HE Student Registrar Services or FE Student Registry.*
- Object to the use of your personal data if it would cause, or is causing, damage or distress
- Prevent your data being used to send direct marketing
- Object to the use of your personal data for decisions being taken by automated means (by a computer or machine, rather than a person)
- Claim compensation for damages caused by a breach of the data protection regulations
- To exercise any of these rights, please contact [Data Protection Officer](#). Further information

How to access the personal information we hold about you

Individuals have a right to make a 'Data Subject Access Request' to gain access to personal information that we hold about them. Please refer to our website [Data Protection and GDPR Page](#) and/or [Data Protection \(GDPR\) Policy](#) for more information on how to make a request or contact our [Data Protection Officer](#).

Concerns

We take your concerns and any complaints about our collection and use of personal information very seriously. If you wish to query anything within this privacy notice or think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance. Write to: Data Protection Officer, Bradford College, F Floor Old Building, Great Horton Road, Bradford BD7 1AY or email: <mailto:dataprotection@bradfordcollege.ac.uk>. Alternatively, you can make a complaint to the Information Commissioner's Office: Report a concern online at www.ico.org.uk/concerns-or-call 0303 123 1113 or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF